

# KIMBERLY JOY HORAN

SliceofJoyHospitality@gmail.com

Long Island, New York

631-672-5070

PROFESSIONAL HOSPITALITY SPECIALIST WITH 10+ YEARS OF INDUSTRY EXPERIENCE

## PROFESSIONAL PROFILE

Optimistic, solution focused individual with prominent emphasis on positive costumer/employee interactions. A hard working team player consistantly meeting established goals within a variety of environments in the food and beverage arena. Maintains high standards of cleanliness, organization and food safety. Demonstrates strong qualifications in team leadership and motivation, multitasking, time based problem solving, time management, versatility and adaptability in challenging work places.

## CORE COMPETENCIES

\*Staffing, Scheduling , Training \* Customer Service and Support \*Food Preparation and Safety \*Cost Productivity  
\*Inventory Control \*Quality Assurance Standards \*Event planning and coordination \*Vendor Sourcing \*Menu and New product development \*Honors requests of dietary restrictive customers \* Intentional Learner \*Patient teacher to People of all abilities and Skillsets \*Ability to Upsell \* Master Communicator \*Service with a SMILE :)

## PROFESSIONAL EXPERIENCE

Donut Bar	Barista, Cashier	Las Vegas, NV	2017-2019
Highway 55	Assistant Manager, Waitress	Cincinnati, OH	2013-2016
Ragazzi	Bartender, Waitress	Smithtown, NY	2011-2013
South Hampton Social Club	Bottle Service, Waitress	South Hampton, NY	2013
Windows on the Lake	Bridal Attendant, Banquet Server	Ronkonkoma, NY	2007-2010

## OTHER RELEVANT WORK EXPERIENCES

Personal Assistant Assistant Designer	Jilly Coco, Costumes and Couture	New York Tristate	2018-2019
Child Care Provider	Mother's Aid	Las Vegas, NV	2016-2017
Slice of Joy Private Event Beverage and Catering Services	Food and beverage server, prep and clean up, party planning, organizing and entertainment facilitator	Cincinnati, OH	EST. 2013
Dr Thomas A Robinson DMD	Assistant Office Manager, Receptionist	Smithtown, NY	2002-2008

## EDUCATION AND PROFESSIONAL DEVELOPMENT

TAM- Techniques of Alcohol Management for Certified Sellers and Servers		2017-2021
SNHD - Southern Nevada Food Handlers Safety Training Certification		2017-2020
Sachem HS North	Career Technical Regents Diploma	2008
Eastern Suffolk Boces	CMA, Phlebotomy	2008

REFERENCES PROVIDED UPON REQUEST